# S E R V I C E N O T E

SUPERSEDES: NONE

### E1345A 16-CHANNEL LOW-OFFSET RELAY MULTIPLEXER

**Serial Numbers:** 2934A07622 / 2934A07725

### Premature relay failures

To Be Performed By: Agilent-Qualified Personnel or customers

#### **Parts Required:**

E1345-66201 16-Channel Relay Multiplexer Replacement Module

## **Situation:**

The protection diode on the relay drive transistors is tied to the +5V supply instead of the +12V supply. This causes the relays to have a slower than normal close-to-open transition time and defeats the break-before-make timing.

#### **Solution / Action:**

Replace the faulty E1345A with replacement module, part number E1345-66201.

DATE: December 1997

#### ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION RECOMMENDED		
ACTION CATEGORY:	<ul><li>■ IMMEDIATELY</li><li>□ ON SPECIFIED FAILURE</li><li>□ AGREEABLE TIME</li></ul>	STANDARDS: LABOR 1.0 Hours
LOCATION CATEGORY:	<ul><li>■ CUSTOMER INSTALLABLE</li><li>■ ON-SITE</li><li>■ SERVICE CENTER</li></ul>	SERVICE RETURN USED RETURN PARTS: SCRAP SEE TEXT SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: December 1998
AUTHOR: DT	ENTITY: 0960	ADDITIONAL INFORMATION:

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