

INFORMATION ONLY – DOES NOT COMMUNICATE
A MODIFICATION OR SAFETY CONDITION

E1412A-01

S E R V I C E N O T E

Supersedes:
None

E1412A Multimeter

**Serial Numbers: US35004508-US35004580
US35304508-US35304580**

Serial Number on the exterior sheet metal may be incorrects

Parts Required:

P/N	Description	Qty.
None		

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION: INFORMATION ONLY
AUTHOR: gls PRODUCT LINE: AR
ADDITIONAL INFORMATION:

© AGILENT TECHNOLOGIES, INC. 2005
PRINTED IN U.S.A.



September 23, 2005

Situation:

The serial number on the exterior sheet metal of the E1412A may be incorrect.

The incorrect serial numbers all start with US353.

The correct serial numbers start with US350.

A example of this would be: US35304508 should be US35004508.

The lower four digits of the serial number are correct.

The problem was caused by a typing error in the manufacturing process.

The serial number on the calibration certificate and all other paper work is correct.

The Field Engineers that sold these products were contacted and sent corrected serial numbers to pass on to their customers. The serial number error should thus have been corrected, however, it's possible that some E1412A may still contain the incorrect number.

Solution/Action:

Please consider that a E1412A serial number that starts with US353 to be US350.