

S E R V I C E N O T E

SUPERSEDES: E2225A-05A

E2225A/E8600A Calibration System Modules
i.e. E9094A, E9096A, E9112A, E9114A, E9116A, E9117A, E9119A,
E9120A, E9121A, E9122A, E9124A, E9125A, E9126A, E9127A,
E9128A, E9129A, E9148A, E9149A, E9150A, Z8440A

Serial Numbers: DE38400101 - DE384000247

Serial numbers are the serial numbers of the mainframe module. Note that installations with mainframes having serial numbers not mentioned below are not covered by this service note. Any support done for such installations can not be billed against this service note.

CAS patch revision v.1.52

To Be Performed By: Agilent-Qualified Personnel only.

Situation:

The released build 1.52.8 of the CS and its associated firmware contains several bugs, making it unusable with CAN. All 1.52.8 installations using CAN must be updated to the patch release version:

Software:	Firmware:				
CES	VM30	CON2*	PCOM	PWM	SIU
1.52.10	2.09.9	1.09.0	1.02.1	1.02.2	1.06.3

*CON2 hasn't changed, so no update necessary.

Continued

DATE: May 1999

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input type="checkbox"/> ON SPECIFIED FAILURE <input checked="" type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR Hours
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input checked="" type="checkbox"/> ON-SITE <input type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	USED PARTS:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AUTHOR: PdH	ENTITY: 4222	AGILENT RESPONSIBLE UNTIL: May 2000	
		ADDITIONAL INFORMATION: Code the CSO as 02G	

Solution / Action:

This service note allows the conditional installation of the patch to customers who bought 1.5 free of charge. The following conditions must apply:

- The customer must have a valid CS 1.5 license AND
- The customer must require support of the CAN Bus under the CCP2.1 protocol (note: CCP2.0 is not supported by this release!)

OR

- The customer has experienced known software defects corrected in V1.52. This case only under direction of and after agreement with Division 4222 Support Engineers.

The upgrade can be done as a software/firmware upgrade, involving software reinstallation and firmware upgrade.

Tracking information:

Please note the following info on your CSO:

- "Update for CAN - Service Note Number E2225A-01" for customers who have added CAN functionality.

OR

- "Update for bug fix - Service Note Number E2225A-01" for customers who have experienced a software defect corrected in v.1.52.