# S E R V I C E N O T E

SUPERSEDES: NONE

# E3101A: 4071A Semiconductor Parametric Tester

**Serial Numbers:** JP20D00473,474,475,477,478,479,488,490,491,492

JP30D00501,502,504,505,509,510

### 17-inch monitor cannot be fixed on the rack mount kit.

To Be Performed By: Agilent-Qualified Personnel

## **Parts Required:**

P/N Description Quantity

E3160-00185 Support shelf 1

#### **Situation:**

Because of the monitor (HP D8900 HP 75) design change, the 17-inch monitor cannot be fixed on the E3101A option 020 rack mount kit. When you tighten the belt which fixes the 17-inch monitor, the 17-inch monitor moves ahead.

#### **Solution / Action:**

Replace the old support shelf (P/N E3160-00181) with the new support shelf (P/N E3160-00185). The new support shelf fits the both old and new 17-inch monitor (HP D8900 HP75).

After replacing the support shelf, check the stability of the monitor.

Necessary parts are supplied from the ATLS.

DATE: July 2000

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION RECOMMENDED		
ACTION CATEGORY:	<ul><li>■ IMMEDIATELY</li><li>□ ON SPECIFIED FAILURE</li><li>□ AGREEABLE TIME</li></ul>	STANDARDS: LABOR 1.0 Hours
LOCATION CATEGORY:	☐ CUSTOMER INSTALLABLE ☐ ON-SITE ☐ SERVICE CENTER	SERVICE ☐ RETURN USED ☐ RETURN INVENTORY: ☐ SCRAP ☐ SEE TEXT ☐ SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: July 2001
AUTHOR: SY	ENTITY: 3300	ADDITIONAL INFORMATION:

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