E3171AJ-01

SERVICE NOTE

Supersedes: NONE

E3171AJ System Controller for 4070 Series

Serial Numbers: JP20F00309/JP20F00328

Real-time clock may be wrong if you turn off controller ac power.

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

P/N Description Qty. 1420-0541C Battery 1

Situation:

Real-time clock may be wrong if you turn off the controller ac power.

Real-time clock is kept by ac power. The battery on the CPU board also keeps real-time clock if ac power is turned off. The E3171A/AJs with the service note serial number range were stored in warehouse at the manufacturing division for over 6 months. Then the battery discharged.

Solution/Action:

Replace the battery (1420-0541C) when CE visits the customer site for periodical tester calibration or for any repair. After you replace the battery, check if the battery keeps real-time clock even if you turn off the ac power.

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION RECOMMENDED		
ACTION CATEGORY:	[[]] IMMEDIATELY [[]] ON SPECIFIED FAILURE [X] AGREEABLE TIME	STANDARDS: LABOR: 0.5 Hours
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE [X] ON-SITE [[]] SERVICE CENTER	SERVICE [[]] RETURN USED [[]] RETURN INVENTORY: [[]] SCRAP PARTS: [X] SCRAP [[]] SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: Aug 2004
AUTHOR: SY	PRODUCT LINE: 1H	
ADDITIONAL INFORMATION:		

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