

E36103A-01

Information Only Service Note

Supersedes:
NONE

E36103A DC Power Supply, 20V, 2A, 40W

Serial Numbers: ALL

The Problem – E36103A DC Power Supply will be replaced by E36103B DC Power Supply

Parts Required:

P/N	Description	Qty.
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NONE

ADMINISTRATIVE INFORMATION

Calibration Required
 Calibration NOT Required

PRODUCT LINE: SP
AUTHOR: HS

ADDITIONAL INFORMATION:

Situation:

E36103A DC Power Supply has been discontinued on March 1st, 2019. In conjunction with this discontinuance, E36103B has been identified as the replacement product.

The E36103B is a complete drop-in replacement product in form, fit and function, with improved ripple noise performance and added on rackmount capability. Please refer to the table below for the comparison between E36103A and E36103B DC Power Supply.

Feature		E36103A	E36103B
Color		Arctic White	Phantom Gray
Output Noise	Vrms	2mV	0.8mV
	Vpp	30mV	15mV
Rackmount Capability		No	Yes

If the E36103A inventory for exchange repair is depleted, we will replace the customer defective E36103A units with E36103B.

Solution/Action:

Please contact your nearest Keysight Technologies Customer Call Centre and send the E36103A DC Power Supply unit for repair.

Revision History:

Date	Service Note Revision	Author	Reason for Change
08 Oct 2019	01	HS	As Published