

E36104A-01

# Information Only Service Note

Supersedes:  
NONE

## E36104A DC Power Supply, 35V, 1A, 35W

Serial Numbers: ALL

**The Problem** – E36104A DC Power Supply will be replaced by E36104B DC Power Supply

### Parts Required:

P/N	Description	Qty.
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NONE

### ADMINISTRATIVE INFORMATION

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Calibration Required  
 Calibration NOT Required

PRODUCT LINE: SP  
AUTHOR: HS

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ADDITIONAL INFORMATION:

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**Situation:**

E36104A DC Power Supply has been discontinued on March 1<sup>st</sup>, 2019. In conjunction with this discontinuance, E36104B has been identified as the replacement product.

The E36104B is a complete drop-in replacement product in form, fit and function, with improved ripple noise performance and added on rackmount capability. Please refer to the table below for the comparison between E36104A and E36104B DC Power Supply.

Feature		E36104A	E36104B
Color		Arctic White	Phantom Gray
Output Noise	Vrms	4mV	1.2mV
	Vpp	60mV	20mV
Rackmount Capability		No	Yes

If the E36104A inventory for exchange repair is depleted, we will replace the customer defective E36104A units with E36104B.

**Solution/Action:**

Please contact your nearest Keysight Technologies Customer Call Centre and send the E36104A DC Power Supply unit for repair.

**Revision History:**

Date	Service Note Revision	Author	Reason for Change
08 Oct 2019	01	HS	As Published