E3630A-04

# SERVICE NOTE

Supersedes: NONE

## E3630A DC Power Supply

Serial Numbers: KR00000001 through KR09999999, MY40000001 through MY40008500, SG40000001 through SG40005000

The Grey key caps (P/N E3630-40007) may crack overtime.

To Be Performed By: Agilent-Qualified Personnel or Customer

**Parts Required:** 

P/N Description Qty.

E3630-40007 Key Cap 3

### ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION RECOMMENDED		
ACTION CATEGORY:	X IMMEDIATELY [[]] ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS: LABOR: 0.1 Hours
LOCATION CATEGORY:	X CUSTOMER INSTALLABLE [[]] ON-SITE X SERVICE CENTER	SERVICE [[]] RETURN USED [[]] RETURN INVENTORY: X SCRAP PARTS: X SCRAP [[]] SEE TEXT [[]] SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: Always.
AUTHOR: BK	PRODUCT LINE: WC	
ADDITIONAL INFORMATION:		

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#### **Situation:**

The key caps  $(P/N\ E3630-40007)$  used on the front panel of the E3630A may potentially crack over time due to a material issue.

#### **Solution/Action:**

New material has been introduced to replace the existing material used to mold the key caps. Replace all the key caps assembled on the instrument with the new ones.