

E3631A-14

S E R V I C E N O T E

Supersedes:
NONE

E3631A DC Power Supply

Serial Numbers: MY51240260/MY99999999

A “thump” sound may be heard when powering up E3631A

Parts Required:

P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:	
INFORMATION ONLY	
<input type="checkbox"/> Calibration Required <input checked="" type="checkbox"/> Calibration NOT Required	PRODUCT LINE: WC AUTHOR: KT
ADDITIONAL INFORMATION:	

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Situation:

Customers may hear a “thump” sound from E3631A chassis during power up. This is due to the magnetization and demagnetization of the chassis by magneto motive force generated by the internal power supply transformer during the power up sequence. This “thump” sound may happen on the affected serial numbers which were built with a different chassis material composition.

This “thump” sound happens randomly and there is no impact on safety nor the product performance.

Solution/Action:

No action required.