# E4095A/B-02-S

# S E R V I C E N O T E

SUPERSEDES: None

## HP E4095A/B PT500 Protocol Tester

Serial Numbers: 03-0000 / CA33330209

## **Duplicate Service Notes:**

E3910A/B-02 - S E3939A/B-02-S E4093A/B-02-S E4100B-02-S IDAC-MPT-02-S IDAC-M-XPE-02-S



### **Possible Shock Hazard**

High voltage applied to the connector module plane or connector module handle could cause the existing ground path to open, resulting in a possible shock hazard to the user.

To Be Performed By: HP-Qualified Personnel or Customer

Parts Required: 5063-3516 Grounding Kit

Continued

DATE: 03 January 1994

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:				
PRIORITY SAFETY				
ACTION CATEGORY:	IMMEDIATELY	STANDARDS: LABOR 2.5 Hour		
LOCATION CATEGORY:	ON-SITE  HP LOCATION	SERVICE RETURN USED RETURN PARTS: SCRAP SEE TEXT		
AVAILABILITY:	ALWAYS	RESPONSIBLE ENTITY: Z600 UNTIL: ALWAYS		
AUTHOR: HS	ENTITY: Z600	ADDITIONAL INFORMATION:		

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#### Kit contains:

HP Part No.	Description	Qty.
5063-3509	8 cm 16 ga. ground cable	1
5063-3518	11 cm 16 ga. ground cable	1
5063-3510	8 cm 22 ga. connector module ground cable	2
4030-0414	M4x5 screws	2
4030-0431	M4x28 screws	4
4030-0400	M4x25 screws	3

#### Situation:

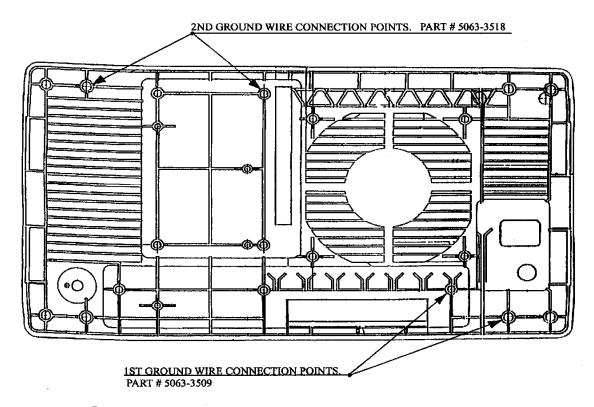
The grounding paths between connector module plates, handles and chassis ground does not meet Hewlett-Packard safety requirements. ITO manufacturing has rectified this situation for current production as of 1993 August 20.

### **Solution/Action:**

Affected units must be retrofited with grounding wires to rectify the problem, using the following instructions.

- 1) Interface Connector Module to Chassis Grounding
  - Remove top cover of instrument and interface module.
  - Install longer (11 cm) ground cable, p/n 5063-3518, to existing screw of upper left hand side member bracket hole.
  - Connect to inside connector module hole, beside degaussing board, with 4x5 screw.
- 2) Auxilliary Connector Module to Chassis Grounding
  - Remove bottom cover of instrument and auxilliary connector module.
  - Install 8 cm ground cable, p/n 5063-3509, to right hand side hole of auxilliary connector with 4x5 screw.
- 3) Interface Connector Module Handle
  - Connector module handle should be grounded from the rear handle screw to the nearest DB style connector screw by installing one of the 5063-3510 wires between these two points.
  - Use the four 4x28 screws to reinstall connector module.
- 4) Auxilliary Connector Module Handle
  - Applies only to MPT368.2, IPT468, XPE systems with no parallel printer connector, that is, with auxilliary connector module 4010-0070-IDA.
  - Install grounding wire between the handle mounting screw and the nearest screw of the "PRINTER" connector.
  - Reinstall auxilliary connector module using three 4x25 screws.

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PT BACK BEZEL GROUNDING WIRES UPGRADE