

S E R V I C E N O T E

SUPERSEDES: None

E4208A Broadband Series Hard Disk Module**Serial Numbers:** 0000A00000 / 9999Z99999**Customer Units requiring repair to be returned to factory****Situation:**

Due to difficulty in obtaining parts, the E4208A has to be assessed at the factory to determine if it can be repaired.

Solution / Action:

E4208A defectives are to be returned to the factory for assesment and repair if possible. Customer can be given the option to purchase a new HDD if necessary with the E4208A software loaded.

Part number for the new E4208D with E4208A software loaded is E4208-60500

DATE: September 1998

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:

INFORMATION ONLY

AUTHOR:

DH

ENTITY:

Y900

ADDITIONAL INFORMATION:

None

