

## S E R V I C E N O T E

SUPERSEDES: None

**E4220A Form 7 Broadband Series tester Mainframe****Serial Numbers:** 0000A00000 / 9999Z99999**E4220A Form 7 Mainframe Parts Unavailability****To Be Performed By:** Agilent-Qualified Personnel**Situation:**

Some parts for the E4220A mainframe are no longer available and there are no substitute parts available. If a part number is not listed in the parts ordering system then they are not available. The only option is for the customer to order an upgrade to an E4220B. Information concerning this can be obtained from the local sales office.

**Solution / Action:**

Determine if the parts required for repair of the E4220A are available. Contact the factory on cemail y900 support if in doubt. If parts are not available contact the sales office and have the customer advised that an upgrade has to be purchased to have the E4220A changed to an E4220B.

DATE: September 1998

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:

**INFORMATION ONLY**

|         |         |                         |
|---------|---------|-------------------------|
| AUTHOR: | ENTITY: | ADDITIONAL INFORMATION: |
| DH      | Y900    | None                    |

