

S E R V I C E N O T E

SUPERSEDES: None

E4406A VSA Series Transmitter Tester

Serial Numbers: US38450101 / US40061423

Exceptions:	US40061107	US40061362
	US40061376	US40061383
	US40061388	US40061389



E4406A left side handle (when viewed from the front panel) under abnormal or irregular conditions may fail.

To Be Performed By: Agilent-Qualified Personnel or Customer

Parts Required:

P/N	Description	Quantity
E4406-60153	Handle Removal Kit	1
8710-1615	T-20 Torx Driver	1

Continued

DATE: September 2000

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
SAFETY			
ACTION CATEGORY:	<input type="checkbox"/> ON SPECIFIED FAILURE <input checked="" type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR 1 Hour
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	ALWAYS	USED PARTS:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AUTHOR:	ENTITY:	AGILENT RESPONSIBLE UNTIL :	
BT	5330	ALWAYS	
ADDITIONAL INFORMATION:			

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Situation:

As part of its quality monitoring program, Agilent Technologies has discovered that handles located on the left side of the instrument (when viewed from the front panel) may separate from the chassis when exposed to abnormal or irregular handling conditions. Abnormal or irregular handling conditions are situations where forces exerted to the handle exceed 3.5 times the instrument's weight. This discovery was made during a laboratory test, and no customers have reported any problems with the handles under any conditions.

Solution / Action:

If you believe your instrument will be subject to abnormal or irregular handling conditions, the following steps are recommended:

1. Remove the left-side strap handle from instrument with serial numbers that fall within the serial prefixes listed above. The T-20 Torx Driver is required for removal.
2. The Handle Removal Kit is available at no cost as Agilent part number E4406-60153 or email vsa_upgrade@agilent.com to obtain the kit (include contact and shipping address). The kit includes an installation note, a screw, and adhesive hole covers. The kit will prevent the inadvertent installation of a handle onto the left side of the instrument during instrument service.