E4407B-09

<u>SERVICE NOTE</u>

Supersedes: None

Agilent ESA E-Series Spectrum Analyzers, Option B7B

Serial Numbers: US0000000/US99999999 (Option B7B) MY00000000/MY99999999 (Option B7B)

Replace A7A6 U51 to solve a problem with displaying PAL and SECAM TV Picture On-Screen for Option B7B

To Be Performed By: Agilent-Qualified Personnel

Parts Required: P/N	Description	Qty.
E4401-60338	BAA ROM Kit	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLA	ASSIFICATION:				
MODIFICATION RECOMMENDED					
ACTION CATEGORY:	[[]] IMMEDIATELY X ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARD	S: LABOR: 0.5 Hou	urs	
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE [[]] ON-SITE X SERVICE CENTER	SERVICE INVENTORY:	[[]] RETURN X SCRAP [[]] SEE TEXT	USED [[]] RETURN PARTS: X SCRAP [[]] SEE TEXT	
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESI	PONSIBLE UNTIL:	End of GMS	
AUTHOR: MM ADDITIONAL INFOR	PRODUCT LINE: 12				
	INOLOGIES, INC. 2002				

PRINTED IN U.S.A.



November 8, 2002

Situation:

Some instruments with Option BAA and Option B7B may have a problem displaying a PAL or SECAM TV Picture On-Screen. This is due to an incompatibility between the programming of a signal processor on the A7A6 assembly and the version of the instrument LCD.

Instruments that are having this specific problem will, however, be able to display an NTSC TV Picture On-Screen just fine.

Solution/Action:

Order the E4401-60338 BAA ROM Kit to fix this problem. The kit contains all versions of the programmed A7A6 U51 ROMs for the different LCDs that have been used in this product. The kit also includes instructions on how to determine which ROM is needed and how to make this modification.

