E4417A-10

# SERVICE NOTE

Supersedes: NONE

## Agilent E4417A EPM-P Peak & Average Power Meter

Serial Numbers: GB41292038 / GB41292185

### Front Panel Dimension Might Not Be Suitable For Rack Mounting Solutions

To Be Performed By: Agilent-Qualified Personnel or Customer

**Parts Required:** 

P/N Description Qty.

E4416-61009 Front Panel Sub-assembly 1

### ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:					
MODIFICATION RECOMMENDED					
ACTION CATEGORY:	[[]] IMMEDIATELY [X] ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS: LABOR: 1.0 Hours			
LOCATION CATEGORY: TEXT	[X] CUSTOMER INSTALLABLE [X] ON-SITE [X] SERVICE CENTER	SERVICE [X INVENTORY: [[]	SCRAP	USED PARTS:	[[]] RETURN [X] SCRAP [[]] SEE   SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPON		13-April-20	
AUTHOR: FC ADDITIONAL INFOR	PRODUCT LINE: PN MATION:				

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#### **Situation:**

A tooling issue has resulted in some E4417A power meters being shipped with excess material on the top edge of the Front Panel Assembly. The height of this excess material varies, but it has been noted that when it exceeds 0.5mm the meter may no longer be suitable for rack mounting solutions.

#### **Solution/Action:**

Figure 1 shows the physical difference between an acceptable and an unacceptable Front Panel Assembly.

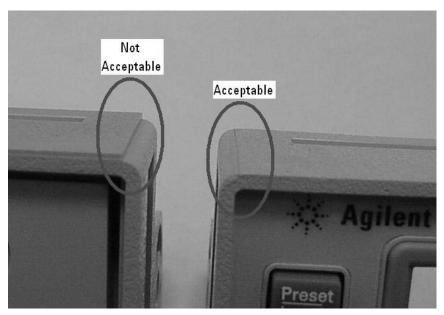


Figure 1

If the height of the excess material is 0.5mm (or less), then no further action is necessary.

If the height of the material exceeds 0.5mm, then the Front Panel Sub-assembly must be replaced (refer to Service Note E4417A-08 for instructions on how to remove & replace the Front Panel Sub-Assembly).