

INFORMATION ONLY – DOES NOT COMMUNICATE
A MODIFICATION OR SAFETY CONDITION

E4432BH99-01C

S E R V I C E N O T E

Supersedes:
E4432BH99-01B

E4432B opt H99

Serial Numbers: [0000A00000 / 9999Z99999]

No or low RF output failure symptoms associated with the failure of output assembly, E4400-60188 used in all ESG-B opt H99 products: E4430B, E4431B, E4432B, E4433B, E4434B, E4435B, E4436B and E4437B.

To assure customer loyalty and satisfaction replacements for failed E4400-60188 assemblies are to be until 1AUG2006. Customers are responsible for labor and calibration charges.

Parts Required:

P/N	Description	Qty.
E4400-69188	Rebuilt Output assembly	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:

INFORMATION ONLY

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ADDITIONAL INFORMATION:

Agilent responsible until 1AUG2006 for parts only.

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Situation:

The output board, E4400-60188 used in all ESG-B opt. H99 products, is subject to an unusually high failure rate. The majority of H99's are in E4432B's, however, there are a limited quantity of other ESG-B's with H99 (E4400-60188) assemblies that this service note applies to as well.

Solution/Action:

To assure customer loyalty and satisfaction failed ESG-B H99's with output board E4400-60188 replacement assemblies are to be provided 1AUG2006. Customers are responsible for all labor and calibration charges.

This repair may be accomplished by any Agilent Customer Service Center with ESG-B repair capability.