E5061B-02

S E R V I C E N O T E

Supersedes: NONE

"E5061B Network Analyzer, 5 Hz to 3GHz"

Serial Numbers: "MY49100101 - MY49100168"

A screw for heat sink of CPU board might become loosened.

Parts Required:

P/N Description Qty.

NONE

or

E5061-69050 Tested CPU Exchange 1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	[[]] ON SPECIFIED FAILURE X AGREEABLE TIME	STANDARDS LABOR: 0.75 Hours	
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE X ON-SITE X SERVICE CENTER [[]] CHANNEL PARTNER	SERVICE X RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT	USED X RETURN PARTS: [[]] SCRAP [[]] SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: 2012 May	
AUTHOR: jm		PRODUCT LINE: WN	
ADDITIONAL INFORMATION:			

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Situation:

A screw for heat sink of CPU board might be loosened or removed, due to wrong screw position.

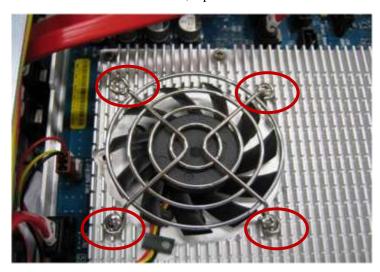
Solution/Action:

Step-1. Check that all four screws are NOT removed.

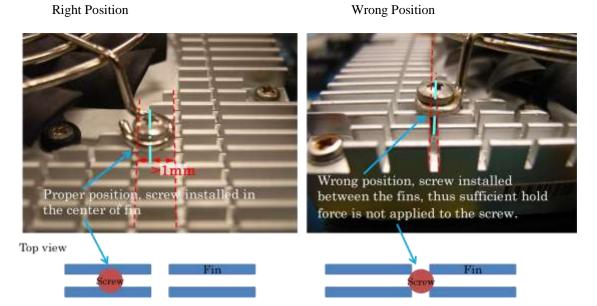
In case a screw is removed, find the screw in the box, to prevent circuit short out.

When the screw is found, go to Step-2.

When the screw is not found, replace the CPU board.



Step-2. Check the positions of all the four screws.



In case of Wrong position of the screw, remove the wrong position screw and tighten the screw with Right position.

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