E5061B-08

S E R V I C E   N O T E

Supersedes:
NONE

E5061B Network Analyzer, 5 Hz to 3GHz

Serial Numbers: MY49100001 - MY49304840, SG49100001 - SG49300046

FW boot error due to option info not found

Parts Required:

P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:	
INFORMATION ONLY	
[[]] Calibration Required	PRODUCT LINE: WN
[X] Calibration NOT Required	AUTHOR: jm
ADDITIONAL INFORMATION:	

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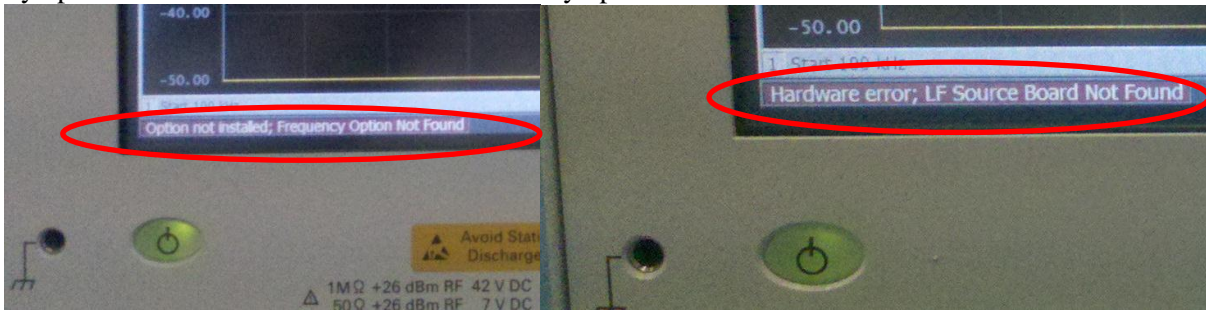
Situation:
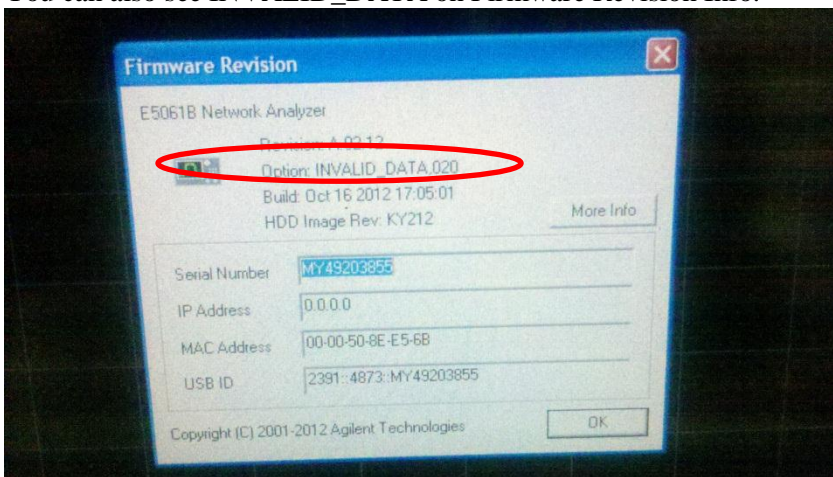When D:\Agilent folder is deleted or moved to the incorrect place, FW which is below A.02.21does not boot successfully.

Symptom-1   Symptom-2

You can also see INVALID_DATA on Firmware Revision Info.

Solution/Action:
Install FW A.02.21 or later.
Then reboot the instrument.
If no error is found, no more action is needed.
If the same error is found, replace DSP board.

Revision History:

Revision Number	Date	Author	Reason For Change
E5061B-08	11-Dec-2013	jm	As published