E5071C-26A

S E R V I C E N O T E

Supersedes: E5071C-26

E5071C - ENA Series Network Analyzer, 9 kHz to 8.5 GHz

Serial Numbers: ALL

Phase shifts 180 degree, due to the mixture of RoHS receiver board and non-RoHS receiver board

Parts Required: P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:				
MODIFICATION RECOMMENDED				
ACTION [X] ON SPECIFIED FAILURE CATEGORY: [[]] AGREEABLE TIME	STANDARDS LABOR:	0.3 Hours		
LOCATION [X] CUSTOMER INSTALLABLE CATEGORY: [[]] ON-SITE (active On-site contract required) [X] SERVICE CENTER [[]] CHANNEL PARTNER	SERVICE [[]] RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT	USED [[]] RETURN PARTS: [[]] SCRAP [[]] SEE TEXT		
AVAILABILITY: PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTI	L: May-2015		
[[]] Calibration Required [X] Calibration NOT Required	PRODUCT LINE: WN AUTHOR: jm			
ADDITIONAL INFORMATION:				

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Rev. 21

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Situation:

Phase shifts 180 degree due to the mixture of RoHS receiver board and non-RoHS receiver board. This issue occurs up to 8.5GHz receiver boards only. 14 GHz and 20 GHz receiver boards do not have same problem.

<Up to 8.5GHz receiver board part-numbers>

non-RoHS receiver board	E5071-62082, E5071-62182
(Green PC Board)	E5071-69082, E5071-69182
	E5071-62092, E5071-62192
	E5071-69092, E5071-69192
RoHS receiver board	E5071-62282, E5071-62382, E5071-62482,
(Blue PC Board)	E5071-62292, E5071-62392, E5071-62492

If one of the following service notes (Replace all the receiver boards with RoHS receiver boards) is applied, this issue does not occurs.

Service note number		
E5071C-16x		
E5071C-17x		
E5071C-20x		
E5071C-21x		

Solution/Action:

If there is a mixture of RoHS receiver board(s) and non-RoHS receiver board(s), update Firmware to A.11.22 or later.

This firmware update does not affect the instrument performance, re-calibration is not required.

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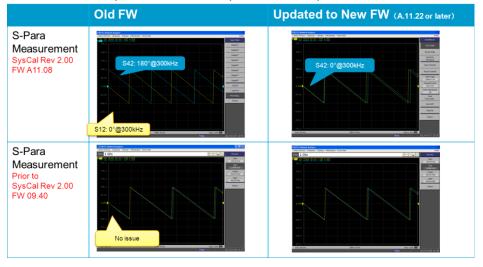
Appendix

How to check Symptom-1(at S-Parameter Measurement)

- 1. Identify RoHS receiver port(s) and non-RoHS receiver port(s).
- 2. Connect Thru cable between one of RoHS receiver port and one of non-RoHS receiver port.
- 3. After preset, select transmission measurement on the test ports and measurement format phase.
- 4. If phase is around 180° at the lowest frequency, it's faulty

Example-1

Port-1: non-RoHS, Port-2: non-RoHS, Port-3: RoHS, Port-4: RoHS



How to check symptom-2 (at Absolute Measurement)

- 1. Identify RoHS receiver port(s) and non-RoHS receiver port(s).
- 2. Connect Thru cable between one of RoHS receiver port and one of non-RoHS receiver port.
- 3. After preset, show 3 traces.
- 4. Set measurement parameter and format as below;
 - Trace1: Absolute measurement R-ch of non-RoHS Receiver port
 - Trace2: Absolute measurement T-ch of RoHS Receiver port
 - Trace3: Trace2/Trace1 with Equation editor function, set format Phase.
- 5. If phase is around 180° at the lowest frequency, it's faulty Emample-2

Port-1: non-RoHS, Port-2: non-RoHS, Port-3: RoHS, Port-4: RoHS



Revision History:

Revision History.					
	Revision	Date	Author	Reason For Change	
	Number				
	E5071C-26	20-May-2013	jm	As published	
	E5071C-26A	13-Jun-2013	jm	Changed Action Category from Agreeable Time to On Specified Failure	

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