MODIFICATION RECOMMENDED -CORRECTS MANUFACTURING OR DESIGN DEFECTS

# E5100A-31A <u>S E R V I C E N O T E</u>

Supersedes: E5100A-31

## E5100A Network Analyzer

Serial Numbers: JP4KC00577/JP5KC02722

#### Source Failure with Low or No Output Signal

To Be Performed By: Agilent-Qualified Personnel

| Parts Required: |  |
|-----------------|--|
|-----------------|--|

| P/N         | Description            | Qty. |  |
|-------------|------------------------|------|--|
| E5100-66524 | A24 Source Board Ass'y | 1    |  |

#### Situation:

Capacitors (10 uF) on the A24 Source board have been stressed in the board assembly manufacturing process, which may cause the capacitor to open. Source output level may drop or become no output due to an opened capacitor.

#### Solution/Action:

When the source output level is low or no output, a capacitor (10 uF) on the A24 board is most likely to have failed. Replace the A24 Source board (p/n E5100-66524).

### ADMINISTRATIVE INFORMATION

| SERVICE NOTE CLASSIFICATION:                                                                                   |                                                                   |                                                                                                             |  |  |
|----------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|--|--|
| MODIFICATION RECOMMENDED                                                                                       |                                                                   |                                                                                                             |  |  |
| ACTION<br>CATEGORY:                                                                                            | [[]] IMMEDIATELY<br>X ON SPECIFIED FAILURE<br>[[]] AGREEABLE TIME | STANDARDS:<br>LABOR: 0.5 Hours                                                                              |  |  |
| LOCATION<br>CATEGORY:                                                                                          | [[]] CUSTOMER INSTALLABLE<br>[[]] ON-SITE<br>X SERVICE CENTER     | SERVICE [[]] RETURN USED [[]] RETURN<br>INVENTORY: [[]] SCRAP PARTS: X SCRAP<br>[[]] SEE TEXT [[]] SEE TEXT |  |  |
| AVAILABILITY:                                                                                                  | PRODUCT'S SUPPORT LIFE                                            | AGILENT RESPONSIBLE UNTIL: December 2002                                                                    |  |  |
| AUTHOR: HH PRODUCT LINE: WN                                                                                    |                                                                   |                                                                                                             |  |  |
| ADDITIONAL INFORMATION: Use 02G for the Repair Class and enter the PSSN number in the Repair Details SIS-Entry |                                                                   |                                                                                                             |  |  |

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