S E R V I C E N O T E

SUPERSEDES: NONE

Agilent E5250A Low Leakage Switch Mainframe

Serial Numbers: JP10C00540/JP10C00590

Overstressed power supply transistor causes the E5250A to not turn on.

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

Agilent P/N Description Quantity

E5250-61001 Power Supply Unit 1

Situation:

The transistor on the power supply unit is not firmly attached to the heat sink. Therefore, the transistor may be damaged because of overheating. This will cause the E5250A to not turn on.

Solution / Action:

Replace the power supply unit (E5250-61001).

DATE: March 2000

ADMINISTRATIVE INFORMATION

| SERVICE NOTE CLASSIFICATION: | | |
|------------------------------|---|---|
| MODIFICATION RECOMMENDED | | |
| ACTION CATEGORY: | ☐ IMMEDIATELY☐ ON SPECIFIED FAILURE☐ AGREEABLE TIME | STANDARDS: LABOR 0.5 Hours |
| LOCATION CATEGORY: | ☐ CUSTOMER INSTALLABLE☐ ON-SITE☐ SERVICE CENTER | SERVICE ☐ RETURN USED ☐ RETURN PARTS: ■ SCRAP SEE TEXT ☐ SEE TEXT |
| AVAILABILITY: | PRODUCT'S SUPPORT LIFE | AGILENT RESPONSIBLE UNTIL: March 2002 |
| AUTHOR: SY | ENTITY: 3300 | ADDITIONAL INFORMATION: |

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