

E5515C-13

S E R V I C E N O T E

Supersedes:
None

E5515C Wireless Communications Test Set (8960 Series)

Serial Numbers: E5515C with 5.8 Hardware(Host 60183)

The "Hard Drive Recovery" function in File Utility is not working if the 8960 is a 5.8 unit or if the PC being used to run the recovery has 5.8 firmware or above installed in the 8960 firmware directory

Parts Required:

P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:	
INFORMATION ONLY	
AUTHOR: SW	PRODUCT LINE: PL13
ADDITIONAL INFORMATION:	

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Situation:

The “Hard Drive Recovery” function in File Utility is not working if the 8960 is a 5.8 unit or if the PC being used to run the recovery has 5.8 firmware or higher(<6.0) installed in the 8960 firmware directory

Solution/Action:

The bug will be fixed in 6.0 firmware, which is expected releasing early in September,2009.

A temporary “File Utility” is available before 6.0 FW release if you have to do Hard Drive Recovery for 8960s with 5.8 hardware.

You may contact Dennis Truesdale(dennis_truesdale@agilent.com) or Hangdao Zhang(hangdao_zhang@agilent.com) to get the temporary File Utility.