E6393A-01

S E R V I C E   N O T E

Supersedes:
None

Agilent Technologies E6393A CDMA MS Test Set

Serial Numbers: JP1MJ00101/JP1MJ00207

Firmware Rev A.01.12 has a problem in RFCH handoff.

To Be Performed By: Agilent-Qualified Personnel or Customer

Parts Required:

P/N	Description	Qty.
Agilent 34398A	RS-232 Cable Kit	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION RECOMMENDED		
ACTION CATEGORY: [[]] IMMEDIATELY [[]] ON SPECIFIED FAILURE X AGREEABLE TIME	STANDARDS: LABOR: 0.5 Hours	
LOCATION CATEGORY: X CUSTOMER INSTALLABLE [[]] ON-SITE [[]] SERVICE CENTER	SERVICE INVENTORY: [[]] RETURN [[]] SCRAP [[]] SEE TEXT	USED PARTS: [[]] RETURN [[]] SCRAP [[]] SEE TEXT
AVAILABILITY: PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: end of product support life	
AUTHOR: SA PRODUCT LINE: BJ		
ADDITIONAL INFORMATION:		

Agilent Technologies

January 17, 2002

Situation:
E6393A firmware revision A.01.12 has a following problem.
RFCH handoff always fails after PRESET (or *RST remote command) if destination RFCH is the same as the last RFCH handoff.

Solution/Action:
Upgrade the E6393A firmware to Rev A.01.13 or later by using PC download program. PC download program can be obtained from Agilent web site. follow the instruction below.

1. Go to **http://www.agilent.com**
2. Enter the key word E6393A in the quick search box and click "go".
3. Click the link to the "E6393A Firmware Upgrade"
4. In this "E6393A Firmware Upgrade" page, you can down load the "PC download" program and the latest firmware file. Follow the instruction described in this page.