Modification Recommended Service Note

Supersedes:
NONE

E6464AC64 Multi transceiver RF test set 64TRX channels

Serial Numbers: FI64222421, FI64223433, FI64223234, FI64222202, FI64222372, MY64010102

The Problem – Certain units with Rev 007 PC module or earlier can experience boot up issues due to DC/DC converter revision installed.

Parts Required:

P/N	Description	Qty.
F8800-61709	Levi module	1

ADMINISTRATIVE INFORMATION

ACTION CATEGORY:	[ ] ON SPECIFIED FAILURE [X] AGREEABLE TIME	STANDARDS		
		LABOR: 1.0 Hours		
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE (**No Parts involved**) [X] SERVICE CENTER [[]] ON-SITE (active On-site contract required) [[]] CHANNEL PARTNERS	SERVICE: INVENTORY: [X] RETURN [[]] SCRAP [[]] SEE TEXT	USED PARTS:	[X] RETURN [[]] SCRAP [[]] SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: Nov 1St 2027		
	[X] Calibration Required [[]] Calibration NOT Required	PRODUCT LINE: DI AUTHOR: AA		

ADDITIONAL INFORMATION:

Situation:

A subset of units with PC module revision 007 or earlier need to have the PC module replaced due to potential boot issues seen on the units.

Solution/Action:
The risk of failure is low but on the next service event Keysight will proceed to replace the PC module within the unit under this service note

Revision History:

Date	Service Note Revision	Author	Reason for Change
22 October 2024	01	Andrew Alford	As Published