

# Modification Recommended Service Note

Supersedes:  
NONE

## E7515B UXM 5G Wireless Test Platform

Serial Numbers: See appendix.

**The Problem** – A batch of concurrent modules shipped from August 2022 could cause potential boot up issues.

**Parts Required:**

P/N	Description	Qty.
E7515-61863	<b>E7515B Concurrent AMC86 Board</b>	<b>1 or 2</b>

ADMINISTRATIVE INFORMATION

ACTION	<input type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS	
CATEGORY:	<input checked="" type="checkbox"/> AGREEABLE TIME	LABOR:	1.0 Hours
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE ( <b>No Parts involved</b> )	SERVICE:	<input checked="" type="checkbox"/> RETURN
	<input checked="" type="checkbox"/> SERVICE CENTER	INVENTORY:	<input type="checkbox"/> SCRAP
CATEGORY:	<input type="checkbox"/> ON-SITE ( <i>active On-site contract required</i> )		<input type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS		<input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	Nov 1 <sup>st</sup> 2027
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	13
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	AA

ADDITIONAL INFORMATION:

**Situation:**

Due to a possible issue on a batch of modules found in the UXM 5G Concurrent board that have been shipping since August 2022. Keysight have agreed to implement a service note to replace the at risk UXM5G Concurrent boards that could exhibit this issue.

**Solution/Action:**

The risk of failure is low but on the next service event Keysight will proceed to check the serial number of the unit and if it is at risk will proceed to replace the Concurrent boards within the unit under this service note.

**Revision History:**

Date	Service Note Revision	Author	Reason for Change
23 October 2024	01	Andrew Alford	As Published

**Appendix:**

- MY21110394 Qty 2 Cards Need Replacing
- MY21110491 Qty 1 Card Need Replace M38741071
- MY21442561 Qty 1 Card Need Replace M38741002
- MY21442574 Qty 1 Card Need Replace M38742299
- MY22214136 Qty 1 Card Need Replace M38741040
- MY22214169 Qty 1 Card Need Replace M38741057
- MY22214176 Qty 1 Card Need Replace M38741025
- MY22214182 Qty 1 Card Need Replace M38741004
- MY22214189 Qty 1 Card Need Replace M38741035
- MY23187152 Qty 1 Card Need Replace M38741024
- MY23187250 Qty 1 Card Need Replace M38741028
- MY23187254 Qty 1 Card Need Replace M38741026
- MY23487193 Qty 1 Card Need Replace M38741048
- MY23487303 Qty 1 Card Need Replace M38741009
- MY23487304 Qty 1 Card Need Replace M38741044
- MY23487321 Qty 1 Card Need Replace M38741007
- MY60102100 Qty 1 Card Need Replace M38741058
- MY60192367 Qty 1 Card Need Replace M38741039
- MY60192757 Qty 1 Card Need Replace M38741019
- MY60192863 Qty 1 Card Need Replace M38742293