Modification Recommended Service Note

Supersedes:
NONE

E7515P UXM 5G Wireless Test Platform

Serial Numbers: MY63400206

See appendix.

The Problem – A batch of concurrent modules shipped from August 2022 could cause potential boot up issues.

Parts Required:

P/N	Description	Qty.
E7515-61863	E7515B Concurrent AMC86 Board	2

ADMINISTRATIVE INFORMATION

ACTION CATEGORY:	[[]] ON SPECIFIED FAILURE [X] AGREEABLE TIME	STANDARDS LABOR: 1.0 Hours			
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE (**No Parts involved**) [X] SERVICE CENTER [[]] ON-SITE (active On-site contract required) [[]] CHANNEL PARTNERS	SERVICE: INVENTORY:	[X] RETURN [[]] SCRAP [[]] SEE TEXT	USED PARTS:	[X] RETURN [[]] SCRAP [[]] SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: Nov 1st 2027			
	[[]] Calibration Required [X} Calibration NOT Required	PRODUCT LINE: 13 AUTHOR: AA			

ADDITIONAL INFORMATION:

Situation:

Due to a possible issue on a batch of modules found in the UXM 5G Concurrent board that have been shipping since August 2022. Keysight have agreed to implement a service note to replace the at risk UXM 5G Concurrent boards that could exhibit this issue.

Solution/Action:
The risk of failure is low but on the next service event Keysight will proceed to check the serial number of the unit and if it is at risk will proceed to replace the Concurrent boards within the unit under this service note.

Revision History:

Date	Service Note Revision	Author	Reason for Change
23 October 2024	01	Andrew Alford	As Published