

Modification Recommended Service Note

Supersedes:
NONE

E7515W UXM Wireless Connectivity Test Platform

Serial Numbers: MY63390212, MY63390229

The Problem – A batch of concurrent modules shipped from August 2022 could cause potential boot up issues.

Parts Required:

P/N	Description	Qty.
E7515-61863	E7515B Concurrent AMC86 Board	1

ADMINISTRATIVE INFORMATION

ACTION	<input type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS	
CATEGORY:	<input checked="" type="checkbox"/> AGREEABLE TIME	LABOR:	1.0 Hours
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE (No Parts involved)	SERVICE:	<input checked="" type="checkbox"/> RETURN
	<input checked="" type="checkbox"/> SERVICE CENTER	INVENTORY:	<input type="checkbox"/> SCRAP
CATEGORY:	<input type="checkbox"/> ON-SITE (<i>active On-site contract required</i>)		<input type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS	USED	<input checked="" type="checkbox"/> RETURN
		PARTS:	<input type="checkbox"/> SCRAP
			<input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	Nov 1 st 2027
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	13
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	AA

ADDITIONAL INFORMATION:

Situation:

Due to a possible issue on a batch of modules found in the UXM Concurrent board that have been shipping since August 2022. Keysight have agreed to implement a service note to replace the at risk UXM Concurrent boards that could exhibit this issue.

Solution/Action:

The risk of failure is low but on the next service event Keysight will proceed to check the serial number of the unit and if it is at risk will proceed to replace the Concurrent boards within the unit under this service note.

Revision History:

Date	Service Note Revision	Author	Reason for Change
23 Oct 2024	01	Andrew Alford	As Published

Appendix:

MY63390212 Qty 1 board s/n M38742300
MY63390229 Qty 1 board s/n M38741001