

MODIFICATION RECOMMENDED

E8257D-27

S E R V I C E N O T E

Supersedes:
None

E8257D Analog Signal Generator

Serial Numbers: MY50420001, MY50420007, MY50420008, MY50420010, MY50420011, MY50420014, MY50420015, MY50420016, MY50420020, MY50420031, and MY50420034

Instruments with option UNY failing self-test 723: FracN test

Parts Required:

| P/N | Description | Qty. |
|-----|-------------|------|
|-----|-------------|------|

ADMINISTRATIVE INFORMATION

| | | |
|---------------------------------|---|---|
| SERVICE NOTE CLASSIFICATION: | | |
| MODIFICATION RECOMMENDED | | |
| ACTION CATEGORY: | <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME | STANDARDS LABOR: 1.0 Hours |
| LOCATION CATEGORY: | <input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input type="checkbox"/> SERVICE CENTER <input checked="" type="checkbox"/> RTF <input type="checkbox"/> CHANNEL PARTNER | SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT |
| AVAILABILITY: | Always | NO CHARGE AVAILABLE UNTIL: 2/28/13 |
| AUTHOR: | SN | PRODUCT LINE: 15 |
| ADDITIONAL INFORMATION: | | |

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Situation:

The E8257D option UNY with the above serial numbers may exhibit unlock error messages and self test error 723 at turn on under very cold (close to 0 degree Celsius) condition.

Solution/Action:

If any of the above instruments encounter the problem, please send the unit(s) to the factory for repair.

Agilent Technologies Microwave (M) Sdn Bhd
Bayan Lepas Free Industrial Zone
11900 Penang, Malaysia.
Attention: AX63 Repair