# E8363C-01A S E R V I C E N O T E

Supersedes: E8363C-01

## E8363C Option 014 PNA Microwave Network Analyzers

**Serial Numbers: ALL** 

A guard is available to protect the front-panel jumper cables during shipment.

**Parts Required:** 

P/NDescriptionQty.E8361-00009Guard, jumper cables2

### ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	X AGREEABLE TIME	STANDARDS  LABOR: 0.25 Hours	
LOCATION CATEGORY:	X CUSTOMER INSTALLABLE X ON-SITE X SERVICE CENTER X CHANNEL PARTNER	SERVICE INVENTORY: N/A	USED PARTS: N/A
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: END OF PRODUCT'S SUPPORT LIFE	
AUTHOR: MF		PRODUCT LINE: WN	

ADDITIONAL INFORMATION: This Service Note applies to the following PNA models: E8361/3/4A Option 014, E8363/4B Option 014, E8363/4BH85 Option 014, E8361/3/4C Option 014, E8363/4CH85 Option 014, N5230A Options 425 & 525, and N5230C Options 425 & 525.

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Page 1 of 2

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Rev. 16

Page 2 of 2 E8363C-01A

#### **Situation:**

A guard is available to protect the front-panel jumper cables from being damaged during shipment.

### **Solution/Action:**

Two guards should be installed to cover the front-panel jumper cables before the PNA is returned to the customer. The guards are identical, so either one can be used to cover the left or right-side jumper cables. The guards simply require a push-on installation, so no tools are necessary. To install, push each guard over the jumper cables until its cushioning material touches the front panel of the PNA.