SN J1987A -02

SERVICE NOTE

Supersedes: NONE

J1987A RATS

Serial Numbers: [0000A00000 / 9999Z99999]

Updated replacement of analog card for improved PESQ scores

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

P/N Description Qty.

5065-9791 Exchange FXO EM bd. 1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	[[]] IMMEDIATELY X ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS: LABOR: 0.0 Hours	
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE [[]] ON-SITE X SERVICE CENTER	SERVICE X RETURN INVENTORY: [[]] SCRAP SEE TEXT	USED X RETURN PARTS: [[]] SCRAP SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: April 2004	
AUTHOR: DM	PRODUCT LINE: 2J		
ADDITIONAL INFORMATION:			

© AGILENT TECHNOLOGIES, INC. 2002 PRINTED IN U.S.A.



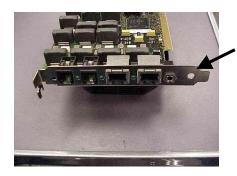
Page 2 of 2 SN J1987A-02

Situation:

Adapting the Infineon ALIS FXO chipset for use in the E&M ports of the analog board results in extra circuit noise. This limits the maximum PESQ scores. Replacing this board with the modified assembly reduces the circuit noise and improves the possible PESQ scores when using the E&M ports.

Solution/Action:

Replace the analog FXO E&M card with the latest version. This, along with downloading the VQT application Software Version 4.1.1 or later. When the "defective" analog card is removed the metal grounding tab MUST be swapped to the new assembly.



Move metal tab to new assembly.