

J2213A-02

S E R V I C E N O T E

SUPERSEDES

**4959A Protocol Analyzer Standard Mainframe
(Not Applicable to Opt 1B5)**

Serial Numbers: 0000A00000/3242A00163

Main board/A1 Assembly - Additional 1 Meg DRAM

Parts Required:

HP Part Number	Qty.	Description
1818-5123	1	1 Meg DRAM

Situation:

This service note does not apply to the HP4959A Option 1B5, 8 Meg DRAM option. The additional 1 Meg DRAM memory is an enhancement that is now a standard part of the HP4959 Protocol Analyzer.

Continued

DATE: 24 September 1993

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:					
MODIFICATION RECOMMENDED					
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input type="checkbox"/> ON SPECIFIED FAILURE <input checked="" type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR 1.0 Hours		
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> HP LOCATION	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT	USED PARTS:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	HP RESPONSIBLE UNTIL: September 1994			
AUTHOR: NB	ENTITY: 3800	ADDITIONAL INFORMATION:			

CAUTION

Take static precautions when handling the DRAM.

Solution/Action:

Perform the following modification (if not option 1B5):

- 1.) Remove J2213A top cover.
- 2.) Locate main Assembly and memory module location (at rear near fan) on the main board.
- 3.) Install DRAM memory module
- 4.) Reboot and configure system
 - a.) Hit CTRL/ALT/S
 - b.) Highlight Extended Memory
 - c.) Using Arrow keys, select 2 Meg
 - d.) Hit F10 to save and exit
- 5.) Reboot and ensure 4959 Toolkit is displayed.
- 6.) Reinstall the top cover