# S E R V I C E N O T E

SUPERSEDES: None

## **J2302A Internet Advisor**

**Serial Numbers:** 0000A00000 / 3432A00509

New replacement assemblies allow full speed operation when used with high speed parallel adapters

To Be Performed By: Agilent-Qualified Personnel

#### **Assemblies:**

| 5063-6239 | DOS 16MegBytes Board Assembly |
|-----------|-------------------------------|
| 5063-6241 | Exchange DOS 5063-6239        |
| 5063-6238 | DOS 4MegBytes Board Assembly  |
| 5063-6240 | Exchange DOS 5063-6238        |

Continued

DATE: October 1994

## ADMINISTRATIVE INFORMATION

| SERVICE NOTE CLASSIFICATION: |   |   |  |  |
|------------------------------|---|---|--|--|
| MODIFICATION RECOMMENDED     |   |   |  |  |
| ACTION<br>CATEGORY:          | ☐ IMMEDIATELY ■ ON SPECIFIED FAILURE ☐ AGREEABLE TIME | STANDARDS:<br>Labor 1.5 Hours   |  |  |
| LOCATION<br>CATEGORY:        | ☐ CUSTOMER INSTALLABLE☐ ON-SITE☐ SERVICE CENTER       | SERVICE ☐ RETURN USED ☐ RETURN INVENTORY: ☐ SCRAP PARTS: ☐ SCRAP SEE TEXT |  |  |
| AVAILABILITY:                | PRODUCT'S SUPPORT LIFE                                | AGILENT RESPONSIBLE UNTIL: October 1996                                   |  |  |
| AUTHOR: NB                   | ENTITY: 0800  | ADDITIONAL INFORMATION:   |  |  |

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## **Situation:**

The Parallel Port design does not allow full speed operations when used with High Speed Parallel adapters.

|               | New Assembly | Old Assemblies         |
|---------------|--------------|------------------------|
| 16MByte (New) | 5063-6239    | 5063-5160, 5063-1873   |
| 16MByte(Exch) | 5063-6241    | 5063-5134              |
| 4MByte (New)  | 5063-6238    | J2300-62902, 5063-1872 |
| 4MByte (Exch) | 5063-6240    | 5063-5133              |

## **Solution/Action:**

The old DOS assembly resident within the instrument must be exchanged with one of the new assemblies listed above.