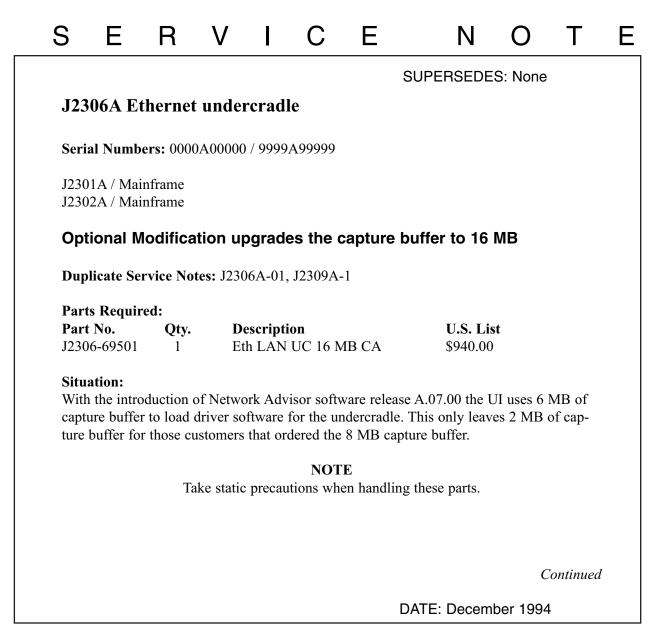
J2306A-01



ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION: MODIFICATION AVAILABLE		
ACTION CATEGORY:	AGREEABLE TIME	PERFORMANCE ENHANCEMENT SERVICE/RELIABILITY ENHANCEMENT
LOCATION CATEGORY:	CUSTOMER INSTALLABLE	AVAILABLE UNTIL: Product's Support Life
AUTHOR: RGM	ENTITY: 3801	ADDITIONAL INFORMATION:

© 1994 AGILENT TECHNOLOGIES PRINTED IN U.S.A.



Solution/Action:

For customers with 8 MB capture buffer that want to upgrade to 16 MB capture buffer. NTD will allow the service centers to use the exchange assembly PN J2306-69501 to upgrade the customer at the exchange board price of \$940.00. The service center will return the J2306-66502 under the J2306-69501 PN and NTD will upgrade the exchange assembly back to the 16 MB assembly here before restocking at SMO.

Procedure:

- 1. Remove the undercradle from the mainframe.
- 2. Remove the four rubber feet that cover the end cap mounting screws.
- 3. Remove the end cap mounting screws, two on the bottom and two on the top of each end cap, remove both end caps.
- 4. Remove the one remaining screw that secures the inner RFI bracket of the undercradle.
- 5. Remove the single screw that secures the PCBA to the bottom chassis, then slide the PCB out of the chassis.
- 6. Replace the J2306-66502 with J2306-69501 exchange assembly and return the J2306-66502 to SMO under the exchange program.
- 7. Connect the undercradle to the mainframe and test the undercradle interfaces.
- 8. NOTE: This is a customer charged up grade, NOT WARRANTY. Bill the customer for the exchange assembly and labor. NTD will continue to support the 8 MB capture buffer assembly for those customers that chose not to upgrade their undercradle. If a 8 MB assembly is sent in for repair, only use the J2306-69502 exchange assembly for the repair; do not upgrade under warranty.