# S E R V I C E N O T E

SUPERSEDES: NONE

# J2909A ATM DS3/E3 Plugin Module

**Serial Numbers: U**S35350000 / US35350422

Framer Chip rev. "B" used on the digital board may cause erroneous E3 PLCP errors.

To Be Performed By: Agilent-Qualified Personnel

**Parts Required:** 

P/N	Description	Quantity	
5063-6230	Digital Board	1	

Continued

DATE: August 1998

## **ADMINISTRATIVE INFORMATION**

SERVICE NOTE CLASSIFICATION:					
MODIFICATION RECOMMENDED					
ACTION CATEGORY:	<ul><li>☐ IMMEDIATELY</li><li>☐ ON SPECIFIED FAILURE</li><li>☐ AGREEABLE TIME</li></ul>	STANDARDS:  LABOR 0.7 Hours			
LOCATION CATEGORY:	☐ CUSTOMER INSTALLABLE☐ ON-SITE☐ SERVICE CENTER	SERVICE INVENTORY:	RETURN SCRAP SEE TEXT	USED RETURN PARTS: SCRAP SEE TEXT	
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: August 2000			
AUTHOR: NB	ENTITY: 0801	ADDITIONAL INFORMATION:			

© 1998 AGILENT TECHNOLOGIES PRINTED IN U.S.A.



Page 2 Service Note J2909A-01

#### **Situation:**

When Plugin module is accessed from top level, Internet Advisor, ATM Analysis, ATM Test Configuration and Simulate (loopback current interface)

Press: Start Press: Line Press: Stop Press: Config

Folder: Interface Protocol Set: Interface Type/E3 Press: Configuration

Set: Run Mode/Simulate Equipment Set: Framing/G.751 Press: OK

Connect: BNC cable from Equipment out to Line in

Press: Start

Test Conditions: PLCP BIP8/Equipment or Line=no count Test Conditions: PLCP FEBE/Equipment or Line=no count

### **Solution/Action:**

Error Counts in PLCP BIP8/FEBE indicates erroneous readings. Digital board 5063-6230 needs to be changed. Visual inspect Brooktree parts, BT8222KPF(B/C/E), on the board. Last character "B" is a bad part for this application.