

S E R V I C E N O T E

SUPERSEDES: None

J2912B Internet Advisor OC-3 module**Serial Numbers:** US00000001 / US40999999**To Be Performed By:** Agilent-Qualified Personnel**Parts Required:****Situation:**

With EC:05 release of this module we started to use a different Framer chip which required a change to the software. This change has prompted NSTD to manage a dual replacement and exchange pipe lines for support. You will need to pay close attention to the repair of the J2912B modules. With modules labeled EC:05 or greater you must order the replacement J2912-62906 or exchange part number J2912-69903. EC:05 and greater labeled modules require Advisor software release 11.1 or greater, which means they are only compatible with C-series or D-series mainframes. With J2912B modules labeled EC:04 or less you will continue to order replacement part J2912-62904 or exchange part number J2912-69901.

Solution / Action:

Modules labeled EC:04 and lower order J2912-62904 or exchange J2912-69901

Modules labeled EC:05 and greater order J2912-62906 or exchange J2912-69903

DATE: November 2000

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:

INFORMATION ONLY

AUTHOR:
RM

ENTITY:
0801

ADDITIONAL INFORMATION: