

J6801B-02

S E R V I C E N O T E

Supersedes:
NONE

J6801B Distributed Network Analyzer

Serial Numbers: **SG46230615/ SG46241049**

The possibility exists that some number of instruments were shipped with a manufacturing defect of yet undetermined severity. This defect can cause a number of issues with proper operation.

Parts Required:

P/N	Description	Qty.
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ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:	
INFORMATION ONLY	
AUTHOR: DM	PRODUCT LINE: 2J
ADDITIONAL INFORMATION:	

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PRINTED IN U.S.A.

June 17, 2008

Rev. 14



Agilent Technologies

Situation:

Some numbers of J6801B's were shipped with as yet undetermined manufacturing defect. Symptoms of the defect include, random rebooting of the unit, repeated crashes of the internal flash file system, or failure of the RTSM port to transmit data.(DNA 0)

Solution/Action:

If the customer is already using Network Analyzer software of revision 5.50.102 replace the entire acquisition system, PN 5067-XXXX depending on currently installed assembly.. If the customer is not yet using Network Analyzer software of this version, the update can be downloaded at: **<http://analyzer.cos.agilent.com/updates/>** Username and password NOT required.