

# J6803A-01

## S E R V I C E N O T E

Supersedes:  
NONE

### J6803A Agilent DNA Pro

Serial Numbers: [0000A00000 / 9999Z99999]

**Instruments not properly re-assembled can have their NIC card adapter become unseated causing a loss of network connectivity.**

**Parts Required:**

P/N	Description	Qty.
None		

### ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:	
<b>INFORMATION ONLY</b>	
AUTHOR: DM	PRODUCT LINE: 2J
ADDITIONAL INFORMATION:	

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**Situation:**

If the J6803A Network Interface Card (NIC) is not properly re-assembled into the hold-down bracket, it can become unseated and cause network connectivity to be lost.

**Solution/Action:**

There is a groove in the plastic insulator of the hold-down bracket. The edge of the NIC card must be inserted **into** this groove and the bracket then screwed down. (See picture)

