

J6803A-02

S E R V I C E N O T E

Supersedes:
None

J6803A DNA Pro

Serial Numbers: ALL

As of 16 April 2009, a new Full Recovery Data CD is required for re-imaging the hard disk drive of the J6803A.

Parts Required:

P/N	Description	Qty.
5012-3039	J6803A AND J6803B FULL RECOVERY DATA CD 6.10.100.017	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:	
INFORMATION ONLY	
AUTHOR: DM	PRODUCT LINE: 2J
ADDITIONAL INFORMATION:	

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Situation:

Due to a change of support chips by the OEM vendor for the CPU card, PN 0960-2659, a new HDD image is required for proper operation of the J6803A.

Solution/Action:

Copies of the new image CD can be obtained from: <http://gsdc.cos.agilent.com/mr/MR.asp>