

J6803B-01

S E R V I C E N O T E

Supersedes:
NONE

J6803B Agilent DNA Pro

Serial Numbers: [0000A00000 / 9999Z99999]

Instruments not properly re-assembled can have their NIC card adapter become unseated causing a loss of network connectivity.

Parts Required:

P/N	Description	Qty.
None		

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:	
INFORMATION ONLY	
AUTHOR: DM	PRODUCT LINE: 2J
ADDITIONAL INFORMATION:	

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Situation:

If the J6803A Network Interface Card (NIC) is not properly re-assembled into the hold-down bracket, it can become unseated and cause network connectivity to be lost.

Solution/Action:

There is a groove in the plastic insulator of the hold-down bracket. The edge of the NIC card must be inserted **into** this groove and the bracket then screwed down. (See picture)

