## <u>J6803B-02</u> <u>S E R V I C E N O T E</u>

Supersedes: None

## J6803B DNA Pro

## Serial Numbers:

The possibility exists that some of the instruments from the above table were shipped with a manufacturing defect of yet undetermined severity. This defect causes a RTSM failure issue in that some DNAs stop streaming RTSM data. When the failure occurs, a dialog box will appear with the message "Capture stopped. Cannot keep up with incoming data rate

Parts Required: P/N Description

Qty.

None

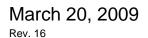
Situation:

Under normal operating conditions, if the DNA is connected to a system capable of handling Gigabit RTSM data, this failure message should not appear.

## ADMINISTRATIVE INFORMATION

INFORMATION ONLY	
PRODUCT LINE: 2J	

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Solution/Action:

To obtain the Network Analyzer 6.10.102.001 software patch files, go to: http://analyzer.cos.agilent.com/updates. Download the PC Installer for the Network Analyzer.

To install/upgrade this software patch, follow these steps:

1. Unzip the na6.10.102.001patch.zip file to a convenient location on your PC.

2. Double-click the na6.10.102.001patch.exe file.

3. Start the Network Analyzer application and use Help | About to verify that your Network Analyzer software version is 6.10.102.001 when the installation has completed.