J6803B-03

## <u>SERVICE NOTE</u>

Supersedes: None

J6803B DNA Pro

Serial Numbers: ALL

As of 16 April, 2009, a new Full Recovery Data CD is required for re-imaging the hard disk drive of the J6803B.

**Parts Required:** 

P/N Description Qty.

5012-3039 J6803A AND J6803B FULL 1
RECOVERY DATA CD
6.10.100.017

## **ADMINISTRATIVE INFORMATION**

| SERVICE NOTE CLASSIFICATION: |                  |
|------------------------------|------------------|
| INFORMATION ONLY             |                  |
| AUTHOR: DM                   | PRODUCT LINE: 2J |
| ADDITIONAL INFORMATION:      |                  |
|                              |                  |

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## **Situation:**

Due to a change of support chips by the OEM vendor for the CPU card, PN 0960-2659, a new HDD image is required for proper operation of the J6803B.

## **Solution/Action:**

Copies of the new image CD can be obtained from: <a href="http://gsdc.cos.agilent.com/mr/MR.asp">http://gsdc.cos.agilent.com/mr/MR.asp</a>