

**J6803A-03**

**S E R V I C E N O T E**

Supersedes:  
NONE

J6803A DNA Pro opt 002

Serial Numbers: [US00000000 / US99999999] or "ALL"

**Repeated shipping of the J6803A can cause the opt 002 telemetry NIC to become unseated and thereby non-operational.**

**Parts Required:**

P/N	Description	Qty.
5002-8695	PCI riser clamp	1
5067-1784	Cable clamp	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:	
<b>MODIFICATION AVAILABLE</b>	
ACTION CATEGORY:: AGREEABLE TIME	<input type="checkbox"/> PERFORMANCE ENHANCEMENT <input checked="" type="checkbox"/> SERVICE / RELIABILITY ENHANCEMENT
LOCATION CATEGORY: <input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNERS	AVAILABILITY: July 2011
AUTHOR: DM	PRODUCT LINE: 2J
ADDITIONAL INFORMATION:	

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**Situation:**

The addition of the clamp to the PCI riser assembly does not allow it to become unseated from the mother-board. This causes the NIC to become non-operational.

**Solution/Action:**

Please refer to the Final Assembly documentation found at

<http://nstd.corporate.agilent.com/servicecenter/j6803a.htm>

- 1) Remove both front and rear panels as well as the top cover. .
- 2) Remove PCI card clamp (**5067-1759**), and PCI bracket (**5002-8618**). Next remove telemetry port NIC.
- 3) Remove and discard the old PCI cable clamp. Install the new PCI cable clamp.(**5067-1784**) Install the new PCI riser clamp.(**5002-8695**) Re-install the telemetry port NIC.
- 4) Re-install the PCI card clamp and PCI bracket. Re-install the top cover and then front and rear panels.
- 5) Verify operation of the telemetry port NIC using Instrument Manager and the local LAN.