

# J6803B-06

## S E R V I C E N O T E

Supersedes:  
NONE

### J6803B - DNA Pro

Serial Numbers: All

**As of 1 August 2011, a new Full Recovery Data CD is required for re-imaging the hard disk drive of the J6803B DNA Pro.**

Note: this can be downloaded from the JDSU SW download site. <https://jdsu.subscribenet.com/>

**Parts Required:**

P/N	Description	Qty.
25001584	J6803A/J6803B Full Rcvry	1

### ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:	
<b>INFORMATION ONLY</b>	
AUTHOR: DM	PRODUCT LINE: 2J
ADDITIONAL INFORMATION:	

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**Agilent Technologies**

**Situation:**

Previous versions of the DNA Recovery Tool provided less than optimum results, and often failed to properly re-image the HDD.

**Solution/Action:**

Install the new DMAProRecoverySetup tool on your PC. Run the tool against your pen drive to use the new process. After completing the setup of the pen-drive, copy the zip files to the root directory, and the pen drive is ready for use.