MODIFICATION RECOMMENDED

L4421A-02

S E R V I C E N O T E

Supersedes: NONE

L4421A 40-Channel Armature Multiplexer

Serial Numbers: MY00000000 through MY55210100

Instrument cannot operate in 400 Hz

Parts Required:

P/N Description Qty.

L4421-84303 L44xxA Power Rating Label 1

ADMINISTRATIVE INFORMATION

| SERVICE NOTE CLASSIFICATION: | | | |
|---|--|---|--|
| MODIFICATION RECOMMENDED | | | |
| ACTION X ON SPECIFIED FAILURE CATEGORY: [[]] AGREEABLE TIME | STANDARDS LABOR: 0.5 Hours | | |
| LOCATION X CUSTOMER INSTALLABLE CATEGORY: [[]] ON-SITE (active On-site contract required) X SERVICE CENTER [[]] CHANNEL PARTNER | SERVICE X RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT | USED X RETURN PARTS: [[]] SCRAP [[]] SEE TEXT | |
| AVAILABILITY: PRODUCT'S SUPPORT LIFE | NO CHARGE AVAILABLE UNTIL: End of Support | | |
| [[]] Calibration Required X Calibration NOT Required | PRODUCT LINE: BL AUTHOR: TP | | |
| ADDITIONAL INFORMATION: | | | |







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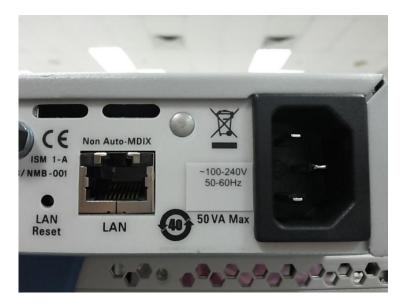
Situation:

It has been found that the instruments with affected serial numbers listed above have incorrect information printed on the power rating label. The instrument does NOT support 400 Hz operation at 100-127V.



Solution/Action:

Order a L4421-84303 L44xxA Power Rating Label and apply it over the existing power rating information on the instrument. After applying the L4421-84303 label, it should look similar to the picture below.



Revision History:

| Service Note Revision | Date | Author | Reason For Change |
|--------------------------|------------|--------|-------------------|
| 01 | 2015-07-02 | TP | As published |
| | | | |