

MODIFICATION RECOMMENDED

L4491A-02

S E R V I C E N O T E

Supersedes:
NONE

L4491A 4U RF/Microwave Switch Platform

Serial Numbers: MY00000000 through MY48000584

Controller box assembly is not compatible with rear panel assembly

Parts Required:

P/N	Description	Qty.
L4490-06108	Panel, Rear – 4U	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION RECOMMENDED		
ACTION X ON SPECIFIED FAILURE CATEGORY: <input type="checkbox"/> AGREEABLE TIME	STANDARDS LABOR: 0.5 Hours	
LOCATION X CUSTOMER INSTALLABLE CATEGORY: <input type="checkbox"/> ON-SITE (active On-site contract required) X SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER	SERVICE <input type="checkbox"/> RETURN INVENTORY: X SCRAP <input type="checkbox"/> SEE TEXT	USED <input type="checkbox"/> RETURN PARTS: X SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY: PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: EOS	
<input type="checkbox"/> Calibration Required X Calibration NOT Required	PRODUCT LINE: BL AUTHOR: TP	
ADDITIONAL INFORMATION:		



Situation:

The rear panel in the L4491A with serial numbers listed above is not compatible with the L4491-67001 controller box assembly. When user tries to install the L4491-67001 controller box assembly into the chassis, the power plug position of the controller box assembly does not match with the opening of the L4491A rear panel.

Solution/Action:

Replace the rear panel with the L4490-06108 rear panel.

Revision History:

Service Note Revision	Date	Author	Reason For Change
01	04/29/2015	TP	As published