SAFETY – IMPLEMENTED DURING NORMAL COURSE OF PROVIDING SUPPORT

M9018A-08-S

S E R V I C E N O T E

Supersedes: NONE

M9018A 18 slot PXIe Chassis

Affected Serial Numbers: TW00000000 through TW54340100



Chassis and installed modules may overheat in the event of complete fan failures

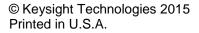
Parts Required:

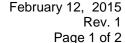
P/N Description Qty.

M9018-80021 M9018A PXIe Chassis Power Supply Replacement Kit 1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:				
SAFETY				
ACTION CATEGORY: X AGREEABLE TIME	STANDARDS LABOR: 0.5 Hours			
LOCATION X CUSTOMER INSTALLABLE CATEGORY: [[]] ON-SITE (active On-site contract required) X SERVICE CENTER [[]] CHANNEL PARTNER	SERVICE X RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT USED [[]] RETURN PARTS: X SCRAP [[]] SEE TEXT			
AVAILABILITY: ALWAYS	NO CHARGE AVAILABLE UNTIL: EOS			
[[]] Calibration Required X Calibration NOT Required	PRODUCT LINE: BL AUTHOR: TP			
ADDITIONAL INFORMATION:				







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Situation:

In the event of complete fan failures, the M9018A chassis and installed modules' surface temperatures may exceed safe handling conditions which can cause discomfort or burns if touched.

Solution/Action:

If M9018A chassis with affected serial number listed above contains power supply with part number M9018-67901 through M9018-67906, replace the power supply with M9018-67907 by ordering the M9018-80021 power supply replacement kit. Refer to section "Replacing the power supply" in the M9018A User's Guide manual (http://literature.cdn.keysight.com/litweb/pdf/M9018-90005.pdf) for instructions on how to

Revision History:

replace the power supply.

Service note Revision	Date	Author	Reason For Change
01	11/4/14	TP	As published