

M9181A-02

Information Only Service Note

Supersedes:
NONE

M9181A PXI Digital Multimeter

Serial Numbers: MY56000181/MY60002000

The Problem – Incorrect front panel rated voltage

Parts Required:

| P/N | Description | Qty. |
|-----|-------------|------|
|-----|-------------|------|

NONE

ADMINISTRATIVE INFORMATION

Calibration Required

Calibration NOT Required

PRODUCT LINE: GM

AUTHOR: SH

ADDITIONAL INFORMATION:

Situation:

Keysight recently discovered that the rated voltage information on the front panel of the PXI Digital Multimeter was labelled as 300V. The correct rated voltage should be 240V as shown in the image below. This discovery does not impact the product functionality nor safety requirements.



Solution/Action:

The customer's unit's front panel rated voltage label will be changed when the unit is sent to Keysight Service Center.

Revision History:

| Date | Service Note Revision | Author | Reason for Change |
|-------------|-----------------------|---------|-------------------|
| 22 Jan 2021 | 01 | Hashini | As Published |
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