

M9182A-02A

# Information Only Service Note

Supersedes:  
M9182A-02

## M9182A PXI Digital Multimeter

Serial Numbers: MY62000000/MY99999999

**The Problem** – Specification changes in the floating isolation and maximum allowable measured voltage for the M9182A PXI Digital Multimeter.

**Parts Required:**  
NONE

### ADMINISTRATIVE INFORMATION

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Calibration Required  
 Calibration NOT Required

PRODUCT LINE: PLGM  
AUTHOR: SH

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ADDITIONAL INFORMATION:

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### Situation:

The floating isolation and maximum allowable measured voltage of M9182A PXI Digital Multimeter for the unit with serial number MY62xxxxxx and above has been de-rated to CAT II 250V.

### Solution/Action:

1. Units with serial number MY62xxxxxx and above should not use above 250V.
2. For performance verification, 250V test points will be added in for DC voltage and AC voltage.
3. Refer to the [M9180 Series PXI 6 1/2 Digit Digital Multimeters Startup Guide \(keysight.com\)](https://www.keysight.com/learn/technical-content/m9180-series-pxi-6-1-2-digit-digital-multimeters-startup-guide) for proper use and installation.

### Revision History:

Date	Service Note Revision	Author	Reason for Change
8 Dec 2022	01	Hashini	As Published
22 May 2023	02	Hashini	Added impacted serial number range