SAFETY – IMPLEMENTED DURING NORMAL COURSE OF PROVIDING SUPPORT

M9505A-05A-S <u>S E R V I C E N O T E</u>

Supersedes: M9505A-05-S

M9505A AXIe 5 Slot Chassis

Serial Numbers: TW00000000 through TW54260100.

Exceptions: TW51120208, TW51440215, TW52060203, TW52070203, TW52070205, TW53360161, TW53360168, TW53360170, TW53360185, TW54010104, TW54010173, TW54010175, TW54010183, TW54010200, TW54010204 through TW54010219, TW54010221, TW54010238, TW54010240 through TW54010242, TW54010244 through TW54010247, TW54060101 through TW54060103, and TW54180101 through TW54180109



HAZARD CLASS 1

Chassis carry handle may come off while handling

Parts Required:P/NDescriptionQty.

M9502-80011 M9502A and M9505A Handle Screw Kit 1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:				
SAFETY				
ACTION CATEGORY: X AGREEABLE TIME	STANDARDS LABOR: 0.5 Hour			
LOCATION X CUSTOMER INSTALLABLE CATEGORY: [[]] ON-SITE (active On-site contract required) X SERVICE CENTER [[]] CHANNEL PARTNER	SERVICE X RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT	USED PARTS:	[[]] RETURN X SCRAP [[]] SEE TEXT	
AVAILABILITY: ALWAYS	NO CHARGE AVAILABLE UNTI	L: EOS		
[[]] Calibration Required X Calibration NOT Required	PRODUCT LINE: BL AUTHOR: TP			
ADDITIONAL INFORMATION:				

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Situation:

Chassis carry handle screws may become loose over time causing the carry handle to come off while handling.

Solution/Action:

Carry handle screws with locking mechanism will prevent this issue. Picture below shows the screw with locking mechanism included in the M9502A and M9505A Handle Screw Kit (M9502-80011).



Replace the screws on the chassis carry handle. Tighten the handle screws to 23-25 kgf.cm (20-22 inlbs). Perform the same step to replace the screws on the second carry handle on the other side of the chassis.

Revision History:

Service note Revision	Date	Author	Reason For Change
1.0	9/18/13	TP	As published
2.0	11/21/14	TP	Update to new screw kit