

Modification Recommended Service Note

Supersedes:
NONE

MP4301A Modular Power System 6 kW Mainframe, 200/208 VAC

Serial Numbers: Refer to Table 1

The Problem – Components not intended by the component manufacturer for distribution were identified in limited units.

Parts Required:

P/N	Description	Qty.
5067-7032	Tested PCA, PFC Inverter 200V	1

ADMINISTRATIVE INFORMATION

ACTION	☐ ON SPECIFIED FAILURE	STANDARDS	
CATEGORY:	☒ AGREEABLE TIME	LABOR:	1 Hour
LOCATION	☐ CUSTOMER INSTALLABLE (No Parts involved)	SERVICE:	☐ RETURN
	☒ SERVICE CENTER	INVENTORY:	☐ SCRAP
CATEGORY:	☐ ON-SITE (<i>active On-site contract required</i>)		☒ SEE TEXT
	☐ CHANNEL PARTNERS		☐ SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	30 th July 2026
	☐ Calibration Required	PRODUCT LINE:	SP
	☒ Calibration NOT Required	AUTHOR:	LIM ZHAN MING

ADDITIONAL INFORMATION:
Service Inventory is not impacted.

Situation:

Mainframes with serial number listed in Table 1 were shipped with components that were not intended by the component manufacturer for distribution. However, there is no impact on the product’s performance.

Table 1: Affected Serial Number

MY62000349	MY62000366	MY62000376	MY62000395
MY62000353	MY62000367	MY62000383	MY62000396
MY62000358	MY62000368	MY62000384	MY62000397
MY62000359	MY62000369	MY62000385	MY62000400
MY62000360	MY62000370	MY62000386	MY62000402
MY62000361	MY62000371	MY62000387	MY62000405
MY62000362	MY62000372	MY62000388	MY62000407
MY62000363	MY62000373	MY62000389	MY62000408
MY62000364	MY62000374	MY62000391	
MY62000365	MY62000375	MY62000394	

Solution/Action:

To maintain the integrity and quality of our products, please contact the Keysight Technologies Customer Contact Center at www.keysight.com/find/contactus for component replacement of the affected units.

*** DO NOT SHIP THE MAINFRAMES WITH POWER MODULES INSTALLED. REMOVE ALL POWER MODULES FROM THE MAINFRAME BEFORE RETURNING THE INSTRUMENT FOR SERVICE ***

Revision History:

Date	Service Note Revision	Author	Reason for Change
1 st Aug 2025	01	LIM ZHAN MING	As Published